Privacy & Cookies Policy

EFFECTIVE DATE: 10.04.25

This website ("Site") is owned and operated on the Wix.com platform by ETHEREAL TRAIL UNIP LDA. Your privacy is important to us. This policy explains how we collect, use, and protect your personal data in accordance with applicable data protection laws including the EU General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA).

1. Data We Collect

We may collect the following personal data voluntarily provided by users via the "Contact Us" form:

- Full name
- Email address

No other data is collected unless explicitly provided.

2. How We Use Your Data

We use this information solely for:

- Responding to your inquiries
- Providing you with requested information about our tours/retreats

3. Legal Basis for Processing (GDPR)

We process your personal data based on:

- Your consent when you submit the contact form
- Our legitimate interest in communicating with interested users

4. Data Sharing

We do not share your personal data with third parties. Your data may be processed by Wix.com as our hosting provider, which complies with GDPR and CCPA.

5. Data Retention

We retain submitted contact form data only as long as needed to fulfill your request or legal obligations. Data is stored securely.

6. Your Rights (GDPR & CCPA)

You have the right to:

- Request access to your data
- Request correction or deletion
- Withdraw your consent at any time
- Request information about how your data is used

For California residents:

- Request disclosure of data categories
- Request deletion
- Opt out of the "sale" of data (not applicable here)

7. Cookies

This site uses cookies for performance, security, and analytics purposes. Cookies are placed and managed via the Wix platform.

Types of cookies used:

- Essential (for site function)
- Analytics (e.g. Wix Analytics)

By using this site, you agree to the use of cookies. You can manage or disable cookies through your browser settings.

8. International Users

Our website is accessible globally. If you are accessing the site from outside your country, be aware that your data may be transferred to and processed in other countries, including the United States.

9. Contact

For any privacy-related concerns, contact: ETHEREAL TRAIL UNIP LDA R TRISTAO VAZ 59 1 J, 1400-350 LISBOA etrailportugal@gmail.com +351962551845

10. Changes to This Policy

We may update this policy from time to time. The latest version will always be available on this page.