

These Terms & Conditions govern the use of the website operated by ETHEREAL TRAIL UNIP LDA, located at R TRISTAO VAZ 59 1 J, 1400-350 LISBOA, Portugal. By accessing or using this site, you agree to comply with these Terms & Conditions.

1. General Use

This website is intended to provide information about the tours and retreats offered by ETHEREAL TRAIL UNIP LDA. The site is for informational purposes only, and any requests or inquiries made via the site are not binding.

2. User Obligations

Users are required to provide accurate and truthful information when submitting inquiries via the “Contact Us” form. You are solely responsible for any content you submit to the site.

3. No Payment or Booking

This website does not facilitate payment or booking for tours or retreats. All inquiries are subject to confirmation and follow-up by ETHEREAL TRAIL UNIP LDA. No financial transactions are conducted through the website.

4. Limitation of Liability

ETHEREAL TRAIL UNIP LDA will not be liable for any damages, losses, or expenses arising from your use of the website, including any inaccuracies or errors in the information provided on the site.

5. Privacy and Data Protection

By submitting your data, you agree to the collection, use, and storage of your personal information in accordance with our Privacy & Cookies Policy.

6. Changes to Terms

ETHEREAL TRAIL UNIP LDA reserves the right to modify or update these Terms & Conditions at any time without prior notice. Any changes will be reflected on this page.

7. Governing Law and Jurisdiction

These Terms & Conditions are governed by the laws of Portugal. Any disputes arising from the use of this site shall be resolved by the courts located in Lisbon, Portugal.

8. Contact Information

For any inquiries or questions related to these Terms & Conditions, please contact us at:
ETHEREAL TRAIL UNIP LDA
Email: etrailportugal@gmail.com
Phone: +351962551845

9. Dispute Resolution

In the event of any disputes, users may seek assistance from the Centro de Arbitragem de Conflitos de Consumo de Lisboa (CACCL).

Event Participation — Terms & Conditions

By registering for event, you acknowledge that you have read, understood, and agreed to all Terms & Conditions outlined below. Your participation indicates full acceptance and responsibility for complying with these terms.

General Acknowledgment

By registering for our retreats, you acknowledge that our obligations are limited. Once the retreat begins, we will make every effort to ensure an enjoyable and safe experience.

Registration & Non-Refundable Policy

Due to limited group size, logistics, and planning, all purchased spots for workshops are non-refundable. However, you may transfer your spot to another person at no additional cost.

Registrations are accepted in the order received and are confirmed once your deposit is paid and we notify you of your enrollment.

We reserve the right to make adjustments to the program in case of unfavorable weather conditions, changes in the opening hours of museums or other institutions, or other unforeseen circumstances. However, the richness and quality of the program will be fully maintained.

Participant Responsibility

You are responsible for ensuring that your physical and mental health is suitable for the retreat. This includes:

- Being in good health
- Securing your own travel and medical insurance
- Reading all pre-departure information
- Acting considerately toward fellow travelers and local communities

Travel Risks

Travel involves inherent risks, including limited access to medical care, theft, loss, or damage to personal property. Some services (lodging, food, transport, tours) are provided by independent suppliers over whom we have no control and are subject to local laws. Liability is limited to their terms and international agreements.

You agree to indemnify and hold us harmless from any claims made by third parties arising from your or your companions' actions. We reserve the right to decline any participant whose health or behavior negatively impacts the group.

Passports & Visas

You must have a passport valid for at least three to six months beyond the end of the trip (this information must be checked for you for every country), with a minimum of three blank pages. An enhanced driver's license is not a valid substitute. You are responsible for obtaining any necessary visas or other entry documents and for meeting all health and legal requirements.

Health & Medical Information

Special dietary needs may be difficult to accommodate. Participants are encouraged to plan ahead and bring any necessary supplements.

Consult a travel clinic at least six weeks prior to departure for any required vaccinations or medical guidance. Proof of medical insurance and your policy number is required.

Payment Terms

All payments must be made via bank transfer. If you would like to pay by another method, please contact us directly to make arrangements.

Cancellation Policy

All cancellations must be made in writing and are effective upon receipt. No refunds will be issued. However, you may transfer your spot to another person at no additional cost.

If there is a waiting list, we can connect you with the next participant who may wish to take your place. It is your responsibility to handle any payment transfer between parties.

We strongly advise you not to book your flights until we confirm that the retreat will proceed. We are not responsible for any travel-related costs you may incur.

Limitation of Liability

We work with carefully vetted partners but are not responsible for the actions of third parties. To the fullest extent permitted by law:

- We exclude liability for any loss, injury, damage, or breach of booking conditions
- You release us from all claims arising from your participation in the retreat
- Any implied warranties are excluded
- If applicable, our liability is limited to offering a comparable tour
- No compensation will be provided for indirect or consequential losses

Trip Cancellation by Us

We reserve the right to alter or cancel a trip due to weather, illness, low enrollment, or other unforeseen circumstances. If we cancel, you will receive a full refund or the option to transfer your booking to another retreat within 12 months.

We are not responsible for costs associated with airline ticket changes, cancellations, or any other travel arrangements you have made.

Emergency Authorization

In case of emergency, we will make every effort to contact your listed emergency contact. If we are unable to do so, you authorize us to arrange emergency medical treatment on your behalf.

No refunds will be given for unused services if you leave the retreat early. Trip cancellation insurance is strongly recommended.

Photography Consent

By registering, you grant us permission to use photographs of you taken during the retreat for promotional and marketing purposes.

Agreement & Signature

By registering for our event, you confirm that you have read, understood, and agreed to our, and that you accept full responsibility for complying with them.

Policy Updates

We reserve the right to update these policies at any time. If changes are made after your registration, you will be notified by email.